





NAYAH GUZMAN

 Los Angeles

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SKILLS

- Time Management
- Resilience
- Leadership
- Collaboration
- Customer Service
- Problem Solving
- Computer Proficiency
- Microsoft Office
- Google Docs
- Laboratory Experience
- Organizational Skills
- Food Service
- Food Safety
- Kitchen Experience
- Food Handling
- Cleaning Experience
- Serving Experience
- Empathetic
- Ability to use Positive Language
- Polite Demeanor
- Compassionate

Restaurant worker with 6 years of experience, excelling in time management, leadership, and customer service. Demonstrated resilience and problem-solving abilities in high-paced environments, contributing to operational efficiency and guest satisfaction. Passionate about enhancing dining experiences and driving team success through collaboration and out of the box thinking.

Work Experience:

Food and Beverage Service Worker

The Walt Disney Company - California Adventure

12/2022 - 08/2024

- Prepared and plated food, maintained cleanliness, and ensured food warmers were stocked.
- Received and assembled guest orders, made beverages, and managed mobile orders.
- Executed daily closing tasks including surface scrubbing, sweeping, and garbage removal.
- Acted as a Disneyland cast member, adhering to appearance standards and guest interaction protocols.

Student Athlete

Soka University Of America

08/2020 - 04/2022

- Balanced rigorous academic workload while maintaining athletic scholarship eligibility.
- Achieved consistent high grades and athletic performance, securing scholarships throughout tenure.
- Developed time management and discipline skills to excel in both academics and athletics.
- Overcame challenges of dual commitments, demonstrating resilience and dedication.
- Contributed to team success while upholding academic standards, and showcasing collaborative spirit.

Photo Booth Attendant

Mugshots Photobooths

01/2018 - 12/2019

- Delivered and set up photo booths at events, ensuring smooth operation and customer satisfaction.
- Assisted guests with photo booth usage, enhancing their event experience.
- Developed teamwork and communication skills by collaborating with another attendant.
- Adapted to different situations, resolving issues promptly to maintain service quality.
- Gained valuable problem-solving abilities through real-time adjustments and customer interactions.

Education

Associate's degree in Psychology

Mt San Antonio College

08/2022 - 06/2024

Introduces students to the psychological principles and methodologies used in the scientific study of mental processes and behaviors. Students will acquire the foundational knowledge necessary to pursue post-secondary degrees in psychology and a variety of specialization in the field.

Studio Art

Mt San Antonio College

08/2022 - 06/2024

Designed to facilitate successful transfer to baccalaureate art degree programs. This degree provides students with the lower division breadth and depth of the field of art. This degree exposes students to the core principles and practices in the field. Students will learn to visually express personal experience and thought with skill and clarity. Students will acquire fundamental visual experiences and concepts basic to many forms and fields of art, animation and design.

Life Sciences

Soka University of America

08/2020 - 04/2022

The Life Sciences concentration features an interdisciplinary curriculum that provides a solid foundation in the sciences with courses that embody the latest discoveries in biology and chemistry and a pedagogy that challenges students to apply what they have learned to realistic scenarios. Within the Life Sciences concentration, students practice science through authentic research experiences that train students in experimental design, data collection and analysis, and scientific communication.